

## **MidWest Eye Surgery Center Patient's Rights and Responsibilities**

At the MidWest Eye Surgery Center our patients are our greatest asset. As a patient you have certain rights and responsibilities. Outlined below is a list of these items. If you have questions or concerns regarding this information, please feel free to speak to a staff member.

### **As a patient, you have the RIGHT to:**

- Obtain health care regardless of your race, sex, age, national origin, religion or disability.
- Receive quality care which is respectful and considerate.
- Receive information regarding your diagnosis, treatment and known prognosis.
- Fully participate in decisions involving your health, unless medically contradicted.
- Know the identity and professional status of individuals providing services to you.
- Refuse to participate in research, experimental or training projects.
- Receive information regarding your proposed plan of treatment in order to give informed consent.
- Privacy and confidentiality.
- Refuse treatment and be informed of the medical consequences of such action.
- Receive reasonable continuity of care, including continuing health needs after discharge.
- Appoint a reasonable person to act on your behalf should the need arise.
- Receive an itemized bill for all services performed.
- Receive prompt attention to any comments reported regarding the quality of our service and staff.

### **As a patient, you are RESPONSIBLE for:**

- Providing accurate and complete information regarding your present health status and past medical history, and to report any unexpected changes to your doctor.
- Following the recommended treatment plan by the doctor primarily responsible for your care and bringing to their attention any reason for your inability to follow the treatment plan.
- Indicating if you understand the treatment plan and what is expected of you.
- Your actions if you refuse treatment or decide not to follow the treatment plan your doctor has recommended.
- Following the rules and regulations of the facility.
- Assuring that the financial obligation to your health plan is fulfilled

The MidWest Eye Surgery Center, located at 4452 Eastgate Boulevard, Cincinnati, Ohio 45245 is owned and operated by David M. Schneider, M.D., Inc.

To Report a Complaint:

Ohio Department of Health Hotline 1-800-669-3534

or

Website for Office of the Medicare Beneficiary Ombudsman

([www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp))